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CITRIX SYSTEMS INC. SWOT & PESTLE ANALYSIS

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Company Name : Citrix Systems Inc.

Company Sector : Information Technology- Cloud Computing and Software **Operating Geography :** United States, North America, Global

About the Company : Citrix Systems, Inc. is an American multinational software company. It provides server, application and desktop virtualization, networking, software as a service (SaaS), and cloud computing technologies. The company's products are claimed to be in use by over 400,000 clients worldwide. Critix was founded by Ed Iacobucci in 1989 in Richardson, Texas. In the beginning, the company developed remote access products for Microsoft operating systems and licensing source code from Microsoft and has been in partnership with it since then. Citrix came to prominence as an industry leader in thin client technology by the year 1990 and started enabling purpose-built devices to access remote servers and resources. The first initial public offering by the company was launched in 1995, while it experienced large revenue increases between 1995 and 1999. Critix is headquartered in both Fort Lauderdale, Florida and Santa Clara, California, and has subsidiary operations in California and Massachusetts, along with additional development centers in Australia, Canada, Denmark, Germany, India, and the United Kingdom. Lacobucci moved the company to his former home of Coral Springs, Florida by following its initial setup and development. Originally the company was named Citrus, but had to change its name after an existing company claimed trademark rights. The name Citrix is a portmanteau of 'Citrus' and 'UNIX'. The company creates software which allow the individuals of an enterprise to work and collaborate remotely regardless of device or network. The main areas in which the company works, are desktop and apps; Desktop as a Service (DaaS); networking and cloud: and Software as a service (SaaS).

Critix's Unique Selling Proposition or USP lies in being a leading American multinational software company whose client base includes 99% of the Fortune 100, and 98% of the Fortune 500. Citrix has been recognized as a Leader in the IDC MarketScape: Worldwide Virtual Client Computing 2019-2020 Vendor Assessment. Critix's mission statement reads "At Citrix, our mission is to deliver the experience, security and choice our customers need to spend less time managing technology and more time harnessing it to deliver a compelling employee experience that transforms business results."

Revenue :

- \$ 3.23 billion FY ending 31st December 2020 (y-o-y growth 7.3%)
- \$ 3.01 billion FY ending 31st December 2019 (y-o-y growth 13.5%)
- \$ 2.97 billion FY ending 31st December 2018



SWOT Analysis :

The SWOT Analysis for Citrix Systems Inc. is given below:

Strengths	Weaknesses
1.Substantive presence in the government	1.Low presence in media and content sector
sector	2.Lack of product diversification
2.Diversified customer base reducing customer	3.Debt servicing may require significant cash,
and vertical dependency	impacting business
3.Technological partnerships with all the	
global brands in the industry	
4.Amplification of the business through robust	
R&D program	
Opportunities	Threats
1.Customer base to expand among startups	1.Competition from established firms
1.Customer base to expand among startups through cloud computing	1.Competition from established firms 2.Changes into subscription-based services and
	-
through cloud computing	2.Changes into subscription-based services and
through cloud computing 2.Government Sector penetration through	2.Changes into subscription-based services and cloud services poses risk of revenue downfall
through cloud computing 2.Government Sector penetration through cloud computing	 2.Changes into subscription-based services and cloud services poses risk of revenue downfall 3.Cyber-attacks can hamper business growth
through cloud computing 2.Government Sector penetration through cloud computing 3.India has been the fastest growing cloud	 2.Changes into subscription-based services and cloud services poses risk of revenue downfall 3.Cyber-attacks can hamper business growth and create issues
through cloud computing 2.Government Sector penetration through cloud computing 3.India has been the fastest growing cloud computing market	 2.Changes into subscription-based services and cloud services poses risk of revenue downfall 3.Cyber-attacks can hamper business growth and create issues 4.Dependence on Third Party Vendors for
through cloud computing 2.Government Sector penetration through cloud computing 3.India has been the fastest growing cloud computing market 4.Expanding existing footprint with general	 2.Changes into subscription-based services and cloud services poses risk of revenue downfall 3.Cyber-attacks can hamper business growth and create issues 4.Dependence on Third Party Vendors for



PESTLE Analysis :

The PESTLE Analysis for Citrix Systems Inc. is given below:

Political	Economical
1.Uncertainty of the European market after	1.Shift from capital-intensive model of services
Brexit	to subscription-based model
2.Governmental control of virtual assets in	2.Currency fluctuation risk due to significant
China and Russia	revenues from international business
Social	Technological
1.The cultural shift to work from home has	1.Cloud computing to be nurtured with
benefitted cloud-computing platforms	enhancements in mobile network
2.Security remains the biggest challenge for	enhancements
cloud adoption	
Legal	Environmental
1.Stricter data security and privacy laws across	1.Cloud computing platforms can help in
the globe are increasing compliance costs	reducing emissions of CO2

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