S&P TEST

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BARNES & NOBLE SWOT & PESTLE ANALYSIS

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Company Name : Barnes & Noble

Company Sector : E-Commerce

Operating Geography : United States, North America, Global

About the Company : Barnes & Noble is an American book retailer. It's a Fortune 1000 corporation. It primarily operates through its Barnes & Noble Booksellers bookstore chain. The company's headquarters are located at 122 Fifth Avenue in Manhattan. In 1886, Barnes & Noble was founded as Arthur Hinds & Company, and the name was changed to Barnes & Noble in 1917. Customers recognise the brand for its huge retail locations, many of which include a café that serves Starbucks coffee and other refreshments. Books, periodicals, newspapers, DVDs, graphic novels, presents, games, toys, music, and Nook e-readers and tablets are all sold in the majority of stores. In addition to its retail locations and other businesses, Barnes & Noble has a publishing division as well. The company also provides several comprehensive, user-friendly stores, such as Audiobooks, Award Winners, Libros en Espaol, and Bargain Books. This American book retailer has a huge selection of books. B&N Studio has hundreds of video author interviews, Emmywinning documentaries, and its weekly book show popular as Tagged! In recent years, the company has added additional product lines, growing its online Toys & Games store, as well as a Magazines store with thousands of subscriptions to rare and hard-to-find titles. In September 2021, the firm announced the reopening of a new store in Peoria.

Barnes & Noble's USP lies in it being the largest bookseller in the United States with the most retail locations, and it has a dominant position in the media sector. The mission statement of the company reads, "To operate the best omni-channel speciality retail business in America, helping both our customers and booksellers reach their aspirations while being a credit to the communities we serve"

Revenue :

\$1,433.9 million - FY ending 31st March 2020 (y-o-y growth -22.5%)

\$1,851.1 million - FY ending 31st March 2019



SWOT Analysis :

The SWOT Analysis for Barnes & Noble is given below:

Strengths	Weaknesses
1.Strong retail presence across North America	1.Failed to successfully compete with e-
2.Globally recognized brand with good	commerce giants
customer loyalty	2.Unimpressive performance of separately
3.Good performance on Corporate Equality	traded B&N Education
Index	3.Consistently falling revenues and poor
4.B&N Cafes have high sales volumes and	financial performance
footfall	
Opportunities	Threats
1.Expand Digital segment offerings and	1.Disruptions in educational calendar due to
customer base	COVID-19
2.Enter into strategic partnerships with	2.Loss of revenues from piracy of digital and
universities and colleges	print materials
3.Capture e-commerce market through new e-	3.B&N Education business is highly seasonal
commerce platform	



PESTLE Analysis :

The PESTLE Analysis for Barnes & Noble is given below:

Political	Economical
1.New US visa rules affecting inflow of foreign students	1.Fall in consumer discretionary purchases 2.Supply chain disruptions due to pandemic
Social	Technological
1.Increasing shift to e-books over physical copies2.Influence of social media on the book industry3.Rise in popularity of audio books	 Marketing restrictions under TCPA and CAN- SPAM acts Data collection restrictions under stricter data privacy laws ","
Legal	Environmental
1. Using recycled paper to increase sustainability of operations "]]	1.

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Client Support: support@swotandpestle.com