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## **KYNDRYL SWOT & PESTLE ANALYSIS**

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#### Company Name : Kyndryl

Company Sector : IT Service Management and Advisory

Operating Geography : United States, North America, Global

About the Company : Kyndryl is an IBM IT Infrastructure Services spin-off that specializes in the design, operation, and management of modern, reliable technical systems. The company was founded in 2020, and its headquarters are in New York. As of November 3, 2021, Kyndryl Holdings, Inc. has severed its ties with IBM Corporation. Through its subsidiaries, the Company provides apps, data, artificial intelligence (AI), cloud, core enterprise, digital workplace, security, and other services. Customers from all over the world, including 75 of the Fortune 100, rely on the company for expertise, value creation, speed, and agility. It employs approximately 140,000 people worldwide and offers management and strategy consulting, systems integration, and application management services. Business Transformation Services and Hybrid Cloud Services are the two major verticals. These two verticals are complementary to IBM's core clients in enterprise strategy, experience, technology, and operations. Kyndryl and Nokia established a worldwide network and edge computing cooperation in February, 2022, intending to assist enterprise clients with industrial-grade, reliable, and secure LTE and 5G private wireless networking to help them speed their digital transformations.

Kyndryl's unique selling proposition is that it is a top IT provider, enabling advancement while updating and managing the world's mission-critical systems and services. The mission statement of the company reads, "We design, build, manage and modernize the mission-critical technology systems that the world depends on every day. As a focused, independent company, we're building on our foundation of excellence by creating systems in new ways".

#### **Revenue :**

US\$4,579million –FY ending 31st Dec 2021 (y-o-y decline 5.7%) US\$4,856million –FY ending 31st Dec 2020



#### SWOT Analysis :

The SWOT Analysis for Kyndryl is given below:

Strengths	Weaknesses
1.Diversifiedproduct offering covering vital	1.Inheriting IBM's unpopular business segment
systems for IT infrastructure	and declining revenues
2.Alliance with major global brands	2.Uncertainty due to de-merger with IBM
3.Strong IT infrastructure to support business	resulted inloss of 700 customers over past two
4.High end clientele including 75% of Fortune	year
100and morethan 50% of Fortune 500	
Opportunities	Threats
opportunities	Inteats
1.Opportunity to expand its capabilities in	1.Growing competition in IT industry
1.Opportunity to expand its capabilities in	1.Growing competition in IT industry
1.Opportunity to expand its capabilities in digital transformation, data, and security	1.Growing competition in IT industry especially in cloud computing segment
1.Opportunity to expand its capabilities in digital transformation, data, and security services	<ul><li>1.Growing competition in IT industry especially in cloud computing segment</li><li>2.Doubt over its future plans can lead to</li></ul>
<ul> <li>1.Opportunity to expand its capabilities in digital transformation, data, and security services</li> <li>2.Spin off from IBM doubled its TAM.</li> </ul>	<ul><li>1.Growing competition in IT industry especially in cloud computing segment</li><li>2.Doubt over its future plans can lead to poaching of its sub 50 million clients by</li></ul>
<ol> <li>Opportunity to expand its capabilities in digital transformation, data, and security services</li> <li>Spin off from IBM doubled its TAM.</li> <li>Strategic partnership with Microsoft to</li> </ol>	<ul><li>1.Growing competition in IT industry especially in cloud computing segment</li><li>2.Doubt over its future plans can lead to poaching of its sub 50 million clients by competitors</li></ul>



#### **PESTLE Analysis :**

The PESTLE Analysis for Kyndryl is given below:

Political	Economical
1.Impact of US-China Trade war	1.Price gap between LSFO and HFO
2.Political instability due to civil unrest across	2.Faster economic growth rate in the emerging
Latin America and Asia and geopolitical	markets as compared to the developed ones
tensions in Middle East	
Social	Technological
1.Employee Initiatives to enhance cultural and	1.Operational efficiencies achieved due to
leadership transformation like Ignite	smart and digital innovations
2.Contributions towards society by taking	2.Deployment of blockchain technology in the
measures across the legacy areas of education,	Digital Supply Chain Platform
women and ocean	
Legal	Environmental
1.Subjected to new stringent rules and policies	1.Strategic partnerships with leading
like the EU GDPR introduction	organizations like UN Global Compact to
	address sustainability concerns
	2.Launch of green warehousing initiatives

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