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## ZUMIEZ INC. SWOT & PESTLE ANALYSIS

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Company Name : Zumiez Inc.

Company Sector : Fashion Retail

**Operating Geography :** United States, North America, Global

About the Company : Zumiez Inc. is an international specialised clothing retailer based in Lynnwood, Washington, United States. The company was started by Tom Campion and Gary Haakenson in 1978 and was originally known as "Above the Belt" when it first opened at Northgate Mall in Seattle. The brand is a specialised retailer of garments, footwear, accessories, and hard goods for young men and women who are interested in action sports, streetwear, and other lifestyles through fashion, music, art, and culture. The company has 720 mall locations across North America, Europe, and Australia, as well as an online presence. Zumiez.com, Zumiez.ca, blue-tomato.com, and fasttimes.com.au are its e-commerce websites. Zumiez, Blue Tomato, and Fast Times are the brand names used by the organization. It sells skate shoes, casual shoes, sandals, slip-on, sneakers, slippers, boots, and shoe accessories. Zumiez declared in June 2021 that it has weathered the storm in brick and mortar apparel retail, with significant cash flow growth and solid reinvestment economics.

Zumiez Inc.'s USP lies in its being the top speciality retailer of apparel, footwear, accessories, and hard goods for young men and women, as well as one of the nation's fastest-growing companies. The mission statement of Zumiez Inc.'s reads, "We do what others have only dreamed of! We provide you with cutting edge clothing, footwear, accessories, hard goods for skate and snow for active lifestyles. Everything we do revolves around the customer—you are the heart of our company".

#### **Revenue :**

\$1034.12 billion - FY ending 30th January 2021 (y-o-y growth 5.4%)\$ 978.617 million - FY ending 1st February 2020



#### SWOT Analysis :

The SWOT Analysis for Zumiez Inc. is given below:

Strengths	Weaknesses
1.Omnichannel strategy with a substantive	1.Most of the merchandise is produced by
digital footprint	foreign manufacturers exposing the company
2.Leading specialty retailer of apparel,	to supply chain risks
footwear, accessories and hardgoods.	2.Reliance on a single distribution center in
3.Strong financial performance recording	U.S. for major portion of sales.
profits every year	
4.The company has no debt and a strong	
balance sheet	
5.Differentiated customer experience and	
merchandising strategy	
Opportunities	Threats
1.Scope for growth by acquisitions and	1.Shift in customer preferences and fashion
opening of new store locations.	trends
2.Favorable shift in trends and growing online	2.The apparel, hardgoods, footwear and
presence	accessories industry are highly competitive.
3.Enhancing brand awareness through	3.Fluctuations of raw material prices
continuous marketing	



#### **PESTLE Analysis :**

The PESTLE Analysis for Zumiez Inc. is given below:

Political	Economical
1. Changes in the United States- Mexico-	1.Fluctuations in the exchange rate will impact
Canada Trade Agreement will impact the	the operations of the company
operations	2.U.S. China trade war will impact the sales of
2. Uncertainties regarding Brexit will impact	the company
the business in Europe	
Social	Technological
1.Covid-19 has spiraled interests towards	1. Leveraging technology to enhance customer
fitness and comfort positively impacting	experience
demand	2. Use of technology to maximize inventory
	productivity and reduce shipping time
Legal	Environmental
1.Subject to various privacy acts and	1.Initiatives undertaken to reduce the wastes
regulations like California Consumer Privacy	during manufacture, distribution, sales and
Act	delivery
2.Monitoring of labor and environmental	
practices of vendors/manufacturers	

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