# S&P TEST

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# URBAN OUTFITTERS SWOT & PESTLE ANALYSIS

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Company Name: Urban Outfitters

**Company Sector :** Consumer Cyclical

Operating Geography: USA, North America, Global

#### About the Company:

Urban Outfitters, Inc. (URBN) is a multibillion-dollar lifestyle retailer based in Philadelphia, Pennsylvania. It has operations in the United States, Sweden, the United Kingdom, France, Germany, Portugal, Ireland, Belgium, Canada, Italy, the Netherlands, Poland, and the United Arab Emirates. Urban Outfitters sells women's and men's fashion apparel, footwear, beauty and wellness products, accessories, activewear and gear, and housewares, as well as music, primarily vinyl records and cassettes, to young adults. The company's wholesale division designs and manufactures much of the merchandise under multiple private labels. Richard Hayne, Judy Wicks, and Scott Belair founded the company as the retail store - Free People in 1970 as a project for a University of Pennsylvania entrepreneurship class. In 1976, it was renamed as Urban Outfitters. Within the Urban Outfitters, Inc. (URBN) portfolio of brands, which also includes Anthropologie, Free People, Terrain, BHLDN, and the Vetri Family restaurant group, there are multiple stores. In the fourth quarter of fiscal 2022, Urban Outfitters relied more on its digital channel to get customers the fashion apparel they wanted. In the same fiscal, Urban Outfitters added 56 new stores, including 29 Free People Group stores (including 18 FP Movement stores), 17 Urban Outfitters stores, nine Anthropologie Group stores, and one Menus & Venues restaurant.

Urban Outfitters USP lies in it being in the 55th position for World's Top Female-Friendly Companies 2021. Urban's mission statement: "Lifestyle merchandising is our business and our passion. The goal for our brands is to build a strong emotional bond with the customer. To do this we must build lifestyle environments that appeal emotionally, and offer fashion correct products on a timely basis. Our customers are the reason and the inspiration for everything we do."

#### Revenue:

\$ 3.98 billion - FY ending 31st January 2020 (y-o-y growth 0.8%)

\$ 3.95 billion - FY ending 31st January 2019



## SWOT Analysis:

The SWOT Analysis for Urban Outfitters is given below:

Strengths	Weaknesses
1. Wide range of offerings catering to different	1. Reliance on third-party brands
consumer tastes	2. Loss of in-store sales due to COVID-19
2. Established reputation and well-located	3. Suffered from supply chain disruptions in
stores	2020
3. Loyalty programs to retain existing	4. Delivery and logistics expenses are higher
members and attract new customers	than competitors
Opportunities	Threats
Opportunities  1. Opening more stores in emerging markets of	Threats  1. Exchange rate fluctuations can raise costs
• •	
1. Opening more stores in emerging markets of	1. Exchange rate fluctuations can raise costs
Opening more stores in emerging markets of Asia	Exchange rate fluctuations can raise costs     Highly competitive industry with frequent
<ol> <li>Opening more stores in emerging markets of Asia</li> <li>Expand Menus and Venues segment to</li> </ol>	<ol> <li>Exchange rate fluctuations can raise costs</li> <li>Highly competitive industry with frequent entry of new entrants</li> </ol>



### PESTLE Analysis:

The PESTLE Analysis for Urban Outfitters is given below:

Political	Economical
1. New US administration may change tariff	1. Weak economy leads to lower consumer
and trade policies	discretionary spending
2. USMCA will replace the North American	2. Rising fuel prices increase logistical costs
Free Trade Agreement	
Social	Technological
1. Increasing number of consumers are	1. Using AI based data analytics to understand
shifting to e-commerce	consumer preferences
2. Growing demand for size-inclusive fashion	
Legal	Environmental
1. Firms have to comply with consumer data	1. Growing importance of using sustainable
protection laws	materials for clothing
2. International operations require compliance	
with US Foreign Corrupt Practices Act	

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