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STEERS SWOT & PESTLE ANALYSIS

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Company Name: Steers

Company Sector : Quick Service Restaurant (QSR)

Operating Geography: South Africa, Africa, Global

About the Company:

Fast-food restaurant chain Steers is well-known in South Africa and is a name owned by global conglomerate Famous Brands. Although it is well known for its burgers and chips, it also offers a wide variety of other foods including chicken burgers, ribs, milkshakes, salads, ice creams, etc. George Halamandress, popularly known as Uncle George, founded Steers in the 1960s after getting the idea while visiting the United States. He was enthralled by their notion and wished to introduce it to South Africa. Steers has more than 600 outlets as of the beginning of 2023, with company headquarters in Midrand, South Africa. Steers has been able to win the Johannesburg magazine Leisure Options' awards for the "Best Hamburger" in the quick service restaurant sector for 20 years running as well as the "Best Chips" for 13 years. They have franchises outside of South Africa in places including Angola, Eswatini, Botswana, Kenya, Malawi, Oman, Ivory Coast, Mauritius, Sudan, UAE, Tanzania, and Nigeria.

Steers vision and mission is to create the "perfect burger by mastering the art of consistency and staying true to their distinctive flame-grilled taste, their unique seasoning on their hand cut chips."

Revenue:

R 6.5 billion – FY ending 31st March 2022

R 4.684 billion – FY ending 31st March 2021



SWOT Analysis:

The SWOT Analysis for Steers is given below:

Strengths	Weaknesses
1.Strong support of Famous Brand's integrated	1.Limited geographical reach with its presence
supply chain	mainly in South Africa.
2.Strongly established brand image.	
3.A large number of stores with high market	
penetration.	
4.A wide variety of product offerings.	
5.Strong marketing strategies with an	
appealing platform.	
Opportunities	Threats
Opportunities 1.Famous Brands Limited acquisition of Steers	Threats 1.Global pandemic along with supply chain
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1.Famous Brands Limited acquisition of Steers Properties Proprietary Limited. 2.Increasing trends towards veganism could be the one-way option to increase their menu	1.Global pandemic along with supply chain constraints threatening the overall South African market.2.QSR industry is highly competitive



PESTLE Analysis:

The PESTLE Analysis for Steers is given below:

Political	Economical
1.The government's decision to outlaw alcohol	1.Between 2022 and 2026, the South African
sales and distribution in South Africa	Fast-food market will see a compound annual
2.Impact of Russia-Ukraine war on the	growth rate (CAGR) of 8.6%.
commodity prices in South Africa	2.Reduction in discretionary spending due to
	slower economic growth
Social	Technological
1.Increase in the consumption of convenience	1.The expansion of overall automation levels
food brought on by an increase in the number	has made it possible for food processing and
of takeaway sellers	packaging facilities to add additional items to
2.Job losses worldwide and specially in South	the same assembly lines.
Africa affecting purchasing power and	2.Usage of Cloud based technology for speed
consumption ability of people.	and security
3.Urbanization is increasing worldwide.	
Legal	Environmental
1.The business as a whole need to understand	1.Plastic waste reduction and recycling
and abide by the Occupational Health and	initiatives
Safety Act of South Africa as well as the laws in	
its other international marketplaces	

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Client Support: support@swotandpestle.com