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## OVERSEA-CHINESE BANKING CORPORATION SWOT & PESTLE ANALYSIS

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Company Name : Oversea-Chinese Banking Corporation

Company Sector : Banking and Financial Services

Operating Geography: Singapore, Asia, Global

#### About the Company :

With its headquarters in Singapore's OCBC Centre, Oversea-Chinese Banking Corporation (OCBC), Limited is a multinational banking and financial services company. In 1932, the Chinese Commercial Bank Limited, the Ho Hong Bank Limited, and the Oversea-Chinese Bank Limited were combined to form OCBC Bank, which emerged from the Great Depression. It does business through the following divisions: Global Corporate or Investment Banking, Global Treasury and Markets, Insurance, OCBC Wing Hang, Insurance, and Others. The Global Consumer or Private Banking segment provides checking accounts, savings accounts, fixed deposit accounts, credit cards, consumer loans, wealth management products, and brokerage services. The Global Corporate Investment Banking segment offers cash management, advisory services, trade financing, overdrafts, deposit accounts, and project financing. The division of Global Treasury and Markets works with structured treasury products, money markets, fixed income, and derivatives trading, as well as foreign currency rates. Fund management and life and general insurance are both available in the Insurance category. Commercial banking activities are conducted by the OCBC Wing Hang section. Operation holdings for real estate and investments are part of the Others section. OCBC Bank declared in early 2023 that it had opened its largest integrated lifestyle and banking branch in Singapore's main retail district, Orchard Road's Wisma Atria mall.

OCBC's USP is that it has an Aa1 rating and is one of the world's major banks, ranking second in Southeast Asia by assets and among the larger banks in Asia-Pacific. The mission statement of OCBC reads, "We help individuals and businesses across communities achieve their aspirations by providing innovative financial services that meet their needs".

#### **Revenue :**

SG\$ 10,596 million - FY ending 31st Dec 2021 (y-o-y growth 4.5%)

SG\$ 10,139 million - FY ending 31st Dec 2020



#### SWOT Analysis :

The SWOT Analysis for Oversea-Chinese Banking Corporation is given below:

Strengths	Weaknesses
1.Diversified earnings across geographies and	1.Phishing scam involving OCBC Bank
business segments	2.Decline in cost efficiency eroding company's
2.Enhanced growth through transformed	net profit
digital banking	3.Unstable dividend track record with volatile
3.Second largest bank in terms of total assets	payments over past few years
in Singapore	
4.Substantial increase in wealth under	
management	
Opportunities	Threats
1.Rising Asian wealth can result in Increased	1.Increasing threat due to banking fraud
Business activity	leaving customers vulnerable
2.Digital transformation in banking sector	2.Fintech disrupting banking and financial
	services sector



#### **PESTLE Analysis :**

The PESTLE Analysis for Oversea-Chinese Banking Corporation is given below:

Political	Economical
1.RCEP trade agreement between 9 ASEAN	1.Tightening of Monetary policy by Singapore's
countries and New Zealand	Central Bank
2.US-China trade war impacting banking	2.Robust economic growth in Asia
industry	
Social	Technological
1.Rising populism and protectionism	1.Introduction of Blockchain in banking and
2.Rising social responsibility by businesses	financial service sector
	2.Integration of AI and Analytics in data centre
Legal	Environmental
1.OCBC bank may face legal action for phishing	1.Company has taken up several initiatives to
scam	promote climate friendly and sustainable
	world
	2.Emerging trend of sustainable banking and
	finance

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