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DELTA AIR LINES SWOT & PESTLE ANALYSIS

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Company Name : Delta Air Lines

Company Sector : Aviation

Operating Geography : United States, North America, Global

About the Company :

Delta Air Lines is one the of major American airline, founded in 1924, currently operating over 5400 flights daily either through its subsidiaries or regional affiliation and serves an extensive national and international network covering around 323 destinations across 52 countries and six continents. The business of Delta Air Lines, Inc. entails offering regular air service for both passengers and cargo. It functions via the segments of Airlines and Refineries. The airline segment offers regular air service for both passengers and cargo. It functions via the segments of Airlines and Refineries. The airline segment offers regular air service for both passengers and cargo. It so of the oldest airlines, headquartered in Atlanta, Georgia. It employees over 83,000 people globally as of 31 December 2021. For the 2020 KAYAK Travel Awards, Delta ranked first for Best Airline Entertainment and Best WiFi Connection in North America. The judges of the Decade of Airline Excellence Awards named Delta the top North American airline and the best-performing airline in the world over the previous ten years. In June 2022, Delta Air Lines and Kenya Airways PLC increased the number of flights within Africa and added new markets to their codeshare partnership. The new agreement expands customers' travel options to 25 cities across the United States and Canada and 19 cities in Africa.

The USP of Delta Airlines is that it is the second-largest airline in the world in terms of fleet size, revenue passenger miles, and scheduled passenger miles. The mission statement of Delta reads, "Connect the world. Reflect the world. Respect the world. Our purpose is beyond flight."

Revenue :

US \$ 29,899 million - FY ending 31st Dec 2021

US \$ 17,095 million - FY ending 31st Dec 2020



SWOT Analysis :

The SWOT Analysis for Delta Air Lines is given below:

Strengths	Weaknesses
1.Expansion of products with diversified	1.Increased pressure from fixed obligation and
revenue streams.	new debt due to Covid19.
2.Good labor relations and loyalty	
3.Strong global network and alliances.	
4.Leading in operational reliability and among	
industry's best performers.	
5.Greater customer loyalty and satisfaction.	
Opportunities	Threats
opportainties	incuts
1.More investment in technology to improve	1.High fuel price and frequent changes in the
1.More investment in technology to improve	1.High fuel price and frequent changes in the
1.More investment in technology to improve efficiency.	1.High fuel price and frequent changes in the fuel price can affect the company.
 More investment in technology to improve efficiency. Expanding revenue ecosystem for future 	1.High fuel price and frequent changes in the fuel price can affect the company.2.High competition from other airlines with
 More investment in technology to improve efficiency. Expanding revenue ecosystem for future 	1.High fuel price and frequent changes in the fuel price can affect the company.2.High competition from other airlines with more resources and alliances.
 More investment in technology to improve efficiency. Expanding revenue ecosystem for future 	1.High fuel price and frequent changes in the fuel price can affect the company.2.High competition from other airlines with more resources and alliances.3.Huge threats from cybersecurity risks and



PESTLE Analysis :

The PESTLE Analysis for Delta Air Lines is given below:

Political	Economical
1.The ongoing political turmoil in Europe can	1.Uncertain economic condition post covid 19
affect the company.	can impact the company.
	2.Increased inflation in the US can have
	serious implications on Delta.
Social	Technological
1.Increased consumer preference towards	1.Implementation of innovative technologies
travel post covid19 will positively impact the	for operational optimization
company.	2.Digitisation to improve customer experience
Legal	Environmental
1.Compliance of extensive government	1.Emission regulations by ICAO and United
regulations in areas under company's	States EPA.
jurisdiction.	2.Working towards sustainable environment
2.Several lawsuits filed may impact reputation	and carbon neutrality.
and lead to financial obligations.	

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