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LLOYDS BANKING GROUP SWOT & PESTLE ANALYSIS

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Company Name: Lloyds Banking Group

Company Sector: Banking and Financial Services (BFSI)

Operating Geography: Europe, United Kingdom, Global

About the Company: Lloyds Banking Group is a financial services group headquartered in

London. It was established in 2009 through the acquisition of HBOS by Lloyds TBS which was

established in 1995. It offers retail and commercial financial services serving millions of UK

customers with a presence in nearly every community. It has an approximate employee strength

of around 75000 as of 2018. It has various brands like Lloyds Bank, Halifax, Bank of Scotland and

Scottish Widows. It is listed on London Stock Exchange & New York Stock Exchange where it has

a secondary listing.

Lloyd's purpose is to "Help Britain Prosper" & aims at becoming the best bank for customers,

colleagues & shareholders. Lloyd Banking Group's USP or unique selling proposition lies in being

one of the UK's Big Four banks, boasting of the biggest private shareholder base in the country.

With over 30 million customers it is UK's leading provider of current accounts, savings, personal

loans, credit cards and mortgages. Almost 33% all lending on UK new-build properties is funded

by Lloyds Banking Group.

Revenue:

£ 34,237 million– FY ending on 31st December, 2017 (y-o-y growth (negative) -13.6%)

£ 39,611 million-FY ending on 31st December, 2016



SWOT Analysis:

The SWOT Analysis for Lloyds Banking Group is given below:

Strengths	Weaknesses
1.UK's largest digital bank, branch reach and	1.Impact of Absence of subsidiary on future
customer franchise	Costs
2.Remuneration linked to Strategic Objectives	2.Great exposure to UK economy
3.Strong footing in UK	
4.Solid Capital Generation	
5.Consumer Understanding and supporting	
processes	
Opportunities	Threats
1.Diversification options	1.Political & macroeconomic uncertainty
2.Opportunities to enhance customer	2.Threat of cyber attack
experience and gain traction	3.Competitive banking sector



PESTLE Analysis:

The PESTLE Analysis for Lloyds Banking Group is given below:

Political	Economical
1.Lloyds Shares Sell off by UK government	1.Impact of economic growth on business
2.Continued uncertainty around both the UK	2.Impact of interest rate fluctuation
and global political and macroeconomic	
environment	
Social	Technological
1.Workforce diversity	1.Business transformation by deploying new
2.Helping Britain prosper socio-economically	technology
3.Improving accessibility and supporting	2.Digital transformation to improve customer
customers with disabilities	experience
Legal	Environmental
1.Regulatory changes for ring-fencing in UK	1.Clean Financing initiative
2.HBOS Reading Fraud case affecting brand	2.Environmental sustainability in business
reputation	practices
	3.Increased renewable portfolio

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Client Support: support@swotandpestle.com