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## LUXAIR S.A. SWOT & PESTLE ANALYSIS

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Company Name : Luxair S.A.

Company Sector : Aviation

Operating Geography : Luxembourg, Europe, Global

#### About the Company :

Luxair SA is a Luxembourg-based airline founded in 1948. It operates scheduled passenger flights, as well as charter flights and private jets. The company has a fleet of 21 aircraft serving over 70 destinations in Europe, North Africa, and the Middle East. Luxair is a member of the European Regional Airlines Association and has codeshare agreements with several airlines, including Air France and Lufthansa. Luxair is committed to providing safe, reliable, and comfortable air travel for its passengers. The company offers a range of services, including inflight entertainment, Wi-Fi, and duty-free shopping. Luxair's frequent flyer program, "LuxairClub," rewards passengers with special benefits and discounts on future flights. The company also supports a range of cultural and sporting events, as well as charitable initiatives, in order to give back to the communities it serves. As of early 2023, Luxair has a workforce of around 3,000 employees, including pilots, cabin crew, ground staff, and administrative personnel.

The USP of Luxair is that it is the flag-carrier of Luxembourg. Luxair's mission statement reads, "To provide safe, reliable, and high-quality air transportation services, while offering our customers a personalized and memorable travel experience." Luxair's vision statement reads, "To be the airline of choice for passengers traveling to and from Luxembourg, recognized for our commitment to safety, customer service, and innovation, while contributing to the economic development of our country."

#### **Revenue :**

EUR 457.45 million – FY ending 31st December 2021

EUR 263.13 million – FY ending 31st December 2020



#### SWOT Analysis :

The SWOT Analysis for Luxair S.A. is given below:

Strengths	Weaknesses
1.Wide range of quality services offered	1.Continuous losses since the pandemic
2.Continuous growth in terms of passengers,	2.Involvement of trade unions due to
freight handled, load factor, etc.	unhealthy work environment
3.High response to consumer's changing needs	
4.Record-breaking performance of Luxair	
cargo	
5.One of the top 10 best-rated regional airlines	
in Europe	
Opportunities	Threats
1.Increasing trend towards sports-related	1.Extreme weather conditions leading to
holidays	delays and cancellation of flights
2.Scrapping of competitor's flights will lead to	2.High fuel prices due to oil price fluctuations
major boost	
3.Partnership extension with German Airways	



#### **PESTLE Analysis :**

The PESTLE Analysis for Luxair S.A. is given below:

Political	Economical
1.Impact of Russia-Ukraine war on aviation	1.Rising cost of energy impacting all sectors of
	Luxembourg
	2.Inflation impacting the demand for airlines
	3.Aviation sector makes is a major contributor
	to Luxembourg's economy
Social	Technological
1.Increasing need for superior services post-	1.Tech-partnership with Amadeus aiding in
Covid	rebuilding customer trust
2.Increasing demand for customized vacations	2.Digital innovations to enhance customer
at premium destinations	experience
Legal	Environmental
1.No deal Brexit may impact UK trade and	1.Commitment to carbon neutral flights and
tourism	aim to reduce CO2 emissions

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