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LOOKERS PLC SWOT & PESTLE ANALYSIS

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Company Name: Lookers plc

Company Sector : Car Retail and Aftersales Service

Operating Geography: United Kingdom, Europe, Global

About the Company:

Lookers plc is a British car dealership company based in Manchester, England. The company was founded in 1908 and is listed on the London Stock Exchange. Lookers operates around 150 dealerships across the UK, representing more than 32 car manufacturers. The company offers a range of services, including new and used car sales, car financing, and after-sales services such as vehicle servicing, maintenance, and repairs. Lookers also provides fleet management services for businesses and organizations. In addition to its core automotive business, Lookers operates a specialist division that provides insurance, vehicle leasing, and vehicle parts and accessories. The company employs over 6,500 people across the UK and Ireland as of early 2023. The company has also been recognized for its corporate responsibility initiatives, including its commitment to reducing carbon emissions and promoting diversity and inclusion within its workforce.

The USP of Lookers plc lies in it being a leading car dealership retailer. The company aims to achieve this by offering high-quality products and services, investing in its employees, and operating with integrity and transparency.

Revenue:

£4,050.7 million - FY ending 31st December 2021 (y-o-y growth 9.48%)

£3,699.9 million - FY ending 31st December 2020



SWOT Analysis:

The SWOT Analysis for Lookers plc is given below:

| Strengths | Weaknesses |
|--|--|
| 1.Reverse stress testing strengthening financial | 1.Supply chain issues in new and used car |
| assurance | markets affecting sales. |
| 2.Enhancement of all financial Key | |
| performance indicators (KPIs) | |
| 3.Improved operational optimization | |
| strengthening business | |
| 4.Enhancing foothold through leveraging | |
| technology and digitization | |
| Opportunities | Threats |
| 1.Expanding OEM relationships | 1.Conflict in Ukraine disrupting supply chains |
| 2.Increasing market penetration in used | 2.Increasing cyber security risks. |
| vehicles segment. | 3.The group is subject to a number of |
| 3.Leveraging corporate leasing and fleet | regulatory regimes. |
| | |
| capabilities. | |
| capabilities. 4.Significant shift in preference towards EV. | |



PESTLE Analysis:

The PESTLE Analysis for Lookers plc is given below:

| Political | Economical |
|--|--|
| 1.Ongoing Russia and Ukraine conflict | 1.Rising cost of living affects the car retail |
| 2.The effect of Brexit on Britain's business | sector. |
| sector | 2.Rate hikes in the UK make borrowing costly. |
| Social | Technological |
| 1.Significant shift in preference towards EV | 1.Semiconductor shortage have affected the |
| 2.The impact of COVID-19 on used vehicles | automotive industry the most |
| market | 2.Leveraging technology and digitisation in |
| | operations |
| Legal | Environmental |
| 1.Legal probe into the company's car | 1.Mapping elements of Business Strategy to be |
| dealerships | supported by ESG Strategy |

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