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DELL SWOT & PESTLE ANALYSIS

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Company Name: Dell

Company Sector: Information Technology

Operating Geography: United States, North America, Global

About the Company:

Dell Technologies Inc. is one of the largest information technology (IT) companies of the world. It has a wide range of offerings which including desktop personal computers (PCs), servers, networking products, storage, mobility products, HD televisions, computer accessories, cameras, printers, network switches, software and security. It also provides a spectrum of services like consulting and product-related support services. It is named after the name of its founder Michael Dell. It is currently the world's third largest PC seller after Lenovo and HP. In 2016, Dell Inc. and Dell EMC were merged and both became subsidiaries of Dell Technologies. Dell is headquartered in Round Rock, Texas and has an employee strength of more than 165,000. Dell Technologies announced several new offerings and partnerships for 2022, including a new cybersecurity Apex-as-a-Service offering and collaborations with major cloud providers like Amazon Web Services, Microsoft Azure, and Snowflake.

The USP of Dell Technologies is that it is ranked as 4th position in the technology Fortune 500 companies. Dell's mission statement is, "To be the most successful computer company in the world at delivering the best customer experience in markets we serve.'

Revenue:

US\$ 94,224 million – FY ended January 29, 2021

US\$ 92,154 million – FY ended January 31, 2020



SWOT Analysis:

The SWOT Analysis for Dell is given below:

Strengths	Weaknesses
1.Established market presence in key	1.Weak customer market in mainstream and
technology areas	budget laptops segments
2.Broad portfolio of products and services	2.High leverage may impact the company
3.Presence across diversified end markets and	during slowdown
geographies	
4.Leading player in mainstream server market	
5.Wide range of integrated solution	
Opportunities	Threats
1.Strong growth in big data market	1.Intense competition could dent market share
2.Poised to benefit from the strong IoT market	2.Declining PC market globally
3.Positive outlook for cloud computing market	3.Impacts of trade protection measures and
	tariffs



PESTLE Analysis:

The PESTLE Analysis for Dell is given below:

Political	Economical
1.Donations to trade associations designated	1.Currency Exchange Rate affecting the
for corporate lobbying	Business performance
2.Trade policies under Trump Administration	2.Conflict with distributors over product price
	rise
	3.Impact of Covid-19 on revenue and
	profitability
Social	Technological
1.Changes in consumer buying behaviour	1.Increase in demand for touch screen displays
2.Consumer attitude towards green or	2.R&D investments in emerging technology
ecological products	areas
	3.Collaborations with telecoms in cloud
	services
Legal	Environmental
1.Change in tax laws and regulations	1.Incorporating sustainability into the value
2.Focus on improved governance by protecting	chain to address climate change
customer and Dell Technologies data	

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