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## SHANGRI-LA HOTELS AND RESORTS SWOT & PESTLE ANALYSIS

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Company Name : Shangri-La Hotels and Resorts

Company Sector : Hospitality

Operating Geography : Hong Kong, Asia, Global

**About the Company :** Shangri-La Hotels and Resorts is a Hong Kong based company and it is Asia Pacific's leading luxury hotel group. Shangri-La is best known for its Asian style hospitality. It caters to the luxury segment in Asia-Pacific with 95+ hotels and over 40,000 room inventory. It has its reach in the countries of Asia-Pacific, Middle, East Europe, and North America.

Revenue :2,055 million USD



#### SWOT Analysis :

The SWOT Analysis for Shangri-La Hotels and Resorts is given below:

Strengths	Weaknesses
1.Industry Leader and a well-established	1.Specific to Asia-Pacific primarily
brand	
2.Recent strategic changes in senior	
management	
3.Visionary forecasting and planning	
Opportunities	Threats
1.Renovations and Re-positioning	1.Growing competition from market leaders of
2.Reduce foreign currency exchange rate	Europe and America
uncertainty through hedging	2.The impact of economic downturn on
3.Upcoming Olympics 2020 to be held in Tokyo	executive traveling
4.Collaboration with Taj Group	3.Global interest rate becoming increasingly
	unfavorable



#### **PESTLE Analysis :**

The PESTLE Analysis for Shangri-La Hotels and Resorts is given below:

Political	Economical
1.Terrorism	1.Lower foreign exchange gains due to
2.Political Certainty	depreciating currency
	2.Unfavourable global interest rates
Social	Technological
1.Decrease in overnight corporate stays and	1.Use of social networking in hotel industry
corporate meetings	2.Use of Big-Data to enhance customer service
	3.Use of Kiosk and digital check-ins
Legal	Environmental
1.Laws regarding customers' health and safety	1.Programs to promote sustainable development

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