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DEUTSCHE POST SWOT & PESTLE ANALYSIS

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Company Name: Deutsche Post

Company Sector : Mail and Logistics

Operating Geography: Germany, Europe, Global

About the Company: Deutsche Post, operating as the Deutsche Post DHL Group, is a German postal service and international courier service company. It is the world's largest mail and

Logistics Company. It functions under 2 brands: Deutsche Post as Europe's leading postal service

provider and DHL is uniquely positioned in the world's growth markets, with a comprehensive

range of international express, freight transportation, e-commerce and supply chain

management services. Deutsche post employs approximately 520,000 employees, as of 2018 in

over 220 countries and territories worldwide. Their products and services are targeted towards

both private and business customers and range from physical, hybrid and electronic letters to

merchandise delivery and include additional services such as cash on delivery, registered mail

and insured items.

Deutsche Post's mission statement reads "Excellence. Simply Delivered. – is our guiding light."

Their vision is to be The Logistics Company for the World. Deutsche Post DHL Group's USP or

unique selling proposition lies in being the world's leading mail and logistics Group. With over 5

centuries of postal history, Deutsche Post is credited with founding of the modern postal system

to the establishment of the world's leading logistics group.

Revenue:

60,444 million – FY 31st Dec 2017 (y-o-y growth +5.4%)

57,334 million- FY 31st Dec 2016



SWOT Analysis:

The SWOT Analysis for Deutsche Post is given below:

Strengths	Weaknesses
1.Robust presence in Germany	1.No investment in R&D
2.Market leader in key business sectors	2.Decline in profitability in PeP division
3.High Quality Customer Support	3.KFC unsatisfied with DHL services
4.Focusing on future building	
5.Diversification in business model	
6.Excellent brand visibility and quality service	
Opportunities	Threats
Opportunities 1.Revolution in e-commerce industry	Threats 1.Increasing material expenditure
1.Revolution in e-commerce industry	1.Increasing material expenditure
1.Revolution in e-commerce industry 2.Restructuring and cost reduction to increase	1.Increasing material expenditure 2.Amazon's entry into Logistics and stiff
1.Revolution in e-commerce industry 2.Restructuring and cost reduction to increase profitability	1.Increasing material expenditure 2.Amazon's entry into Logistics and stiff competition from other international players



PESTLE Analysis:

The PESTLE Analysis for Deutsche Post is given below:

Political	Economical
1.Changes in custom regulations due to Brexit	1.Global economy picks up
	2.Expected growth in global trade
	3.Dependence on regulatory bodies
Social	Technological
1.Customers looking for more efficiency and	1.Undergoing technology transformation
transparency	2.Heavy investments in the technology for
2.New shopping patterns	efficiency enhancements and cost reduction
Legal	Environmental
1.Increase in number and complexity of	1.Agreements to cut down on CO2 emissions
Foreign trade and custom laws	and waste
2.Legal standards in code of conduct	

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