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TJX COMPANIES SWOT & PESTLE ANALYSIS

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Company Name: TJX Companies

Company Sector: Retail

Operating Geography: USA, Canada, Europe, Australia

About the Company: TJX Companies Inc. is a top American off-price retailer having 4300 stores

in 9 countries. The company operates in USA, Canada, UK, Ireland, Germany, Australia, Poland,

Austria and The Netherlands. The company's mission is to deliver great value to customers every

day by offering frequently changing assortment of quality products 20-60% cheaper than the full

price retailers. The company ranks at the 85th position among Fortune 500 companies. The

company sources merchandise from 21000 vendors in more than 100 countries. TJX had

approximately 270,000 employees on its rolls as of February 2019.

TJX Companies' mission is to deliver great value to its customers every day.

Revenue:

\$38,973 million (FY ending 2nd February 2019) (8.7% YoY increase)

\$35,865 million (FY ending February 2018)



SWOT Analysis:

The SWOT Analysis for TJX Companies is given below:

Strengths	Weaknesses
1.Flexible business model capable of	1.Controversies and lawsuits hurting the brand
delivering value worldwide	image
2.High availability of quality products from	
across the world	
3.Effectively leveraging its global presence	
4.Maintaining low cost operations	
5.Strong financial performance and	
shareholder distributions	
Opportunities	Threats
Opportunities 1.Multichannel retail strategy being adopted	Threats 1.Competition to off-price stores from thrift
1.Multichannel retail strategy being adopted	1.Competition to off-price stores from thrift
1.Multichannel retail strategy being adopted by the industry	1.Competition to off-price stores from thrift stores
1.Multichannel retail strategy being adopted by the industry 2.Rise of experiential retailing	1.Competition to off-price stores from thrift stores 2.Workforce challenges like employee
1.Multichannel retail strategy being adopted by the industry 2.Rise of experiential retailing 3.Growing home furnishing market providing	1.Competition to off-price stores from thrift stores 2.Workforce challenges like employee retention and labor costs
1.Multichannel retail strategy being adopted by the industry 2.Rise of experiential retailing 3.Growing home furnishing market providing	1.Competition to off-price stores from thrift stores2.Workforce challenges like employee retention and labor costs3.Quality and safety issues of merchandise sold



PESTLE Analysis:

The PESTLE Analysis for TJX Companies is given below:

Political	Economical
1.US-China trade war likely to boost sales of	1.Volatile global markets affect financial
off-price retailers	performance
2.Political advocacy furthering company	2.Impact of fluctuating exchange rates on
interests	revenues
Social	Technological
1.Rise of social media usage globally	1.Rising trend of retailers moving from offline
	stores to e-commerce
Legal	Environmental
1.Data privacy issues lead to legal action that	1.Reduction of greenhouse gas emissions
can impact the business	2.Green building concept to reduce harm to the
	environment
	3.Waste management techniques \u2013
	reduce, reuse and recycle

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Client Support: support@swotandpestle.com