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AIRBNB SWOT & PESTLE ANALYSIS

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Company Name: Airbnb

Company Sector: Hospitality

Operating Geography: United States, North America, Global

About the Company:

Airbnb is an online lodging marketplace founded in 2008 by Brian Chesky, Joe Gebbia and Nathan Blecharczyk. It is headquartered in San Francisco, USA. The company has 7 million places of accommodation in 220+ countries. The accommodations are all managed by local hosts who sign up on the platform to provide rooms on rent for people looking for lodging. The company basically acts as a broker that receives commission on each booking. To cut down the high cost of rent in San Francisco, the current founders and former roommate Brian Chesky and Joe Gebbia came up with the concept of setting an air mattress in their living room transforming their apartment into a bed and breakfast (a lodging that accommodates overnight stay and breakfast). Thus, Airbnb, an abbreviated version of its original name, AirBedandBreakfast was formed. Today, Airbnb hosts offer millions of listings in more than 220 countries and regions and over 100,000 cities, and many of these listings are only accessible on Airbnb. It has around 6,132 employees as of early 2022.

Airbnb's USP or unique selling proposition lies in being one of the world's largest online marketplaces for unique, authentic, and alternate accommodations. Airbnb's mission is "to help create a world where you can belong anywhere and where people can live in a place, instead of just traveling to it." Airbnb's vision statement reads "Belong Anywhere".

Revenue:

\$ 5,991,760 - FY ending December 2021 (y-o-y growth of +77.3%)

\$3,378,199 - FY ending December 2020



SWOT Analysis:

The SWOT Analysis for Airbnb is given below:

Strengths	Weaknesses
1.Variety of lodging options at cheaper price	1.Controversies affecting the company's image
than hotels	2.Company is vulnerable to fraudsters who
2.Large worldwide presence built by thinking	scam customers through fake Airbnb websites
glocal	
3.The local experience provided to guests is a	
key differentiator from other lodging options	
4.User-friendly and personalized website	
5.Launch of a host endowment fund	
6.Introduction of aircover- a comprehensive	
protection plan while travelling	
Opportunities	Threats
1.Major sporting events and the Olympics	1.Risk of losing identity by competing in the
partnership deal	hotel business
2.China is the world's largest sharing economy	2.Damage to properties by guests would upset
3.Increase in the demand for non-urban	hosts
destination bookings	3.The company's business is subject to several
	regulations that could affect them adversely
	4.Threat of major disruptions to the hospitality
	industry as a result of outbreaks like Covid-19



PESTLE Analysis:

The PESTLE Analysis for Airbnb is given below:

Political	Economical
1.Mix of politics and brand values in business	1.Impact of home sharing on the local
2.Impact of conflict in Ukraine	economy
Social	Technological
1.Popularity of social media among people	1.Artificial Intelligence transforming the travel
worldwide	industry
2.Attraction of people to referrals	
3.Empowering and engaging people by	
building communities	
Legal	Environmental
1.Legal regulations for lodging and short-term	1.Environmental benefits of home sharing
rentals across the world	2.Growing focus on ESG issues by shareholders
	may impose additional risks and costs on the
	company's business

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