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DOLLAR GENERAL SWOT & PESTLE ANALYSIS

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Company Name : Dollar General

Company Sector : Retail, Discount Retailer

Operating Geography: United States

About the Company: Dollar General Corporation is an American chain of retail stores selling consumables, seasonal items, home products and apparel. Dollar General's headquarters are located in Goodlettsville, Tennessee. The variety stores foster cozy shopping options for daily needs offering a carefully curated assortment of popular brands at attractively discounted prices. As of April 2020, Dollar General employs over 1,35,000 people and runs over 16,000 stores in 46 states across the United States. Dollar General's various subsidiaries include Dolgencorp, Dollar General Global Sourcing and Dollar General Literary Foundation. The company was formerly recognized as J.L Turner & Son and later converted their name to Dollar General Corporation in 1968. Dollar General was established in 1939, family-owned by two brothers with an initial investment of \$5000 each. After years of perseverance, its annual revenue now amounts to almost \$23.5B annually. Fortune 500 acknowledged Dollar General in 1999 and recently in 2020, the Company reached 112th position. Dollar General is among the largest discount retailers in the United States by the number of stores. The company runs on a simple business model aiming to provide a wide base of customers with their essentials, every day and household needs, enhanced with a variety of general commodities, at low prices, in easily accessible locations.

Dollar General sells a wide range of products from some of America's most-trusted brands such as Clorox, Energizer, Procter & Gamble, Hanes, Coca-Cola, Mars, Unilever, Nestlé, Kimberly-Clark, Kellogg's, General Mills, and PepsiCo. Additionally, the company stocks high-quality private brands to equip customers with more options to purchase products at tangible discounts. Dollar General's private brands incorporate Clover Valley®, Good & Smart®, true living®, DG Home®, Gentle Steps®, Studio Selection , DG Health®, DG Office®, Comfort Bay®, Bobbie Brooks®, Smart and Simple® and more. In March, 2020, Dollar general celebrated the opening of its first

store in Pine Bluffs, Wyoming, extending its national presence.

Dollar General Corp.'s unique selling proposition or USP lies in being the largest small-box discount retailer in the United States. It also ranks among the largest retailers of top-quality brands made by America's most trusted manufacturers. Dollar General's mission statement reads "Serving others; by placing our customers at the center of what we do, working every day to deliver value and convenience."

Revenue:

US\$ 27.8 billion – FY ending Jan 31st, 2020

US\$ 25.6 billion – FY ending Feb 1st, 2019



SWOT Analysis:

The SWOT Analysis for Dollar General is given below:

Strengths	Weaknesses
1.Same-store sales growth for 30 consecutive	1.Penalty and reputation damage for selling
years	expired items
2.Established position as a low-cost operator	2.Offering mostly processed packaged foods
3.One of the largest discount retailers spread	with limited options of fresh produce
widely across the United States	
4.Everyday low prices for national and private	
brands.	
5.Successful in leveraging economies of scale	
Opportunities	Threats
Opportunities 1.Investment in employees to gain competitive	Threats 1. Highly competitive discount consumer goods
1.Investment in employees to gain competitive	1.Highly competitive discount consumer goods
1.Investment in employees to gain competitive advantage	1.Highly competitive discount consumer goods market.
1.Investment in employees to gain competitive advantage 2.Growth in their low risk real estate model	1.Highly competitive discount consumer goods market.2.Effect of Covid-19 to defer imported
1.Investment in employees to gain competitive advantage 2.Growth in their low risk real estate model 3.Partnership with FedEx to increase customer	1.Highly competitive discount consumer goods market.2.Effect of Covid-19 to defer imported merchandise from China
1.Investment in employees to gain competitive advantage 2.Growth in their low risk real estate model 3.Partnership with FedEx to increase customer footfall	1.Highly competitive discount consumer goods market.2.Effect of Covid-19 to defer imported merchandise from China3.Legislations against predatory proliferation



PESTLE Analysis:

The PESTLE Analysis for Dollar General is given below:

Political	Economical
1.Trade tensions between United States and	1.Impact of change in disposable income of the
China	customers
Social	Technological
1.Focus on vastly underserved markets	1.Using cutting edge digital technology.
2.Local societal impact of dollar stores in small	2.Technology driven supply chain network
towns	
3.Increasing acceptance of private labels	
Legal	Environmental
Legal 1.Legislations and backlash against dollar	Environmental 1.Sustainable and business friendly practices
1.Legislations and backlash against dollar	1.Sustainable and business friendly practices
1.Legislations and backlash against dollar	1.Sustainable and business friendly practices to reduce environmental impact
1.Legislations and backlash against dollar stores.	1.Sustainable and business friendly practices to reduce environmental impact2.Adopted first safer chemical policy to ban 8
1.Legislations and backlash against dollar stores. 2.Compliance with privacy laws to maintain	1.Sustainable and business friendly practices to reduce environmental impact2.Adopted first safer chemical policy to ban 8

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