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## DAVID JONES LIMITED SWOT & PESTLE ANALYSIS

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#### Company Name : David Jones Limited

Company Sector : Retail

Operating Geography : Australia, Global

**About the Company** : The Company was founded in 1838 by David Jones. The company is headquartered in Sydney, Australia and employed around 7900 people as of July 2014. David Jones has currently 39 stores located across most of the Australian states. The company's products include ladies' fashion, menswear, shoes & accessories, cosmetics, children's wear & toys, home wares, stationery, books, CDs & DVDs, white goods, etc. The company provides financial services and includes the David Jones store credit card. The company also offers other products and services that include insurance cards, gift cards, etc.

Revenue :A\$2.2 billion (2016)



#### SWOT Analysis :

The SWOT Analysis for David Jones Limited is given below:

Strengths	Weaknesses
1.Oldest operating departmental store in the	1.Weak financial position of the company amid
retail sector of Australia and the world.	the global financial crisis mainly due to
2.Unrelenting loyalty of the customers for the	difficult trading conditions and changing
brand.	consumer sentiments.
3.Wide range of high quality Australian and	2.Loss of sales of the company to international
international brands spread across fashion,	online retailers.
beauty and living.	3.Capital invested on the refurbishment of
4.0mni-channel retailing through a variety of	stores may lower the cash flow for other
channels like stores, websites, etc.	engagements.
5.Cost price harmonization for all the brands.	
6.Competitive prices on the best national and	
international brands.	
7.Acquisition of the company by Woolworths	
Holdings has helped the company improve its	
market position.	
Opportunities	Threats

1.Acquisition will result in world's largest	1.Competition threats from international
department store that can offer highly	retailers in the established sector by setting up
enhanced value proposition.	of shops across Australia.
2.Private label strategy.	2.Competition threats from the international
3.Internal re jigging of management structure	retailers in the online retailing sector.
to enhance productivity and profitability of the	3.Cost price harmonisation strategy resulting
company.	in loss of suppliers.
4.New fashion focused small stores for	
enhancement of market presence.	
5.Weak Australian dollar improving domestic	
online retail sales.	
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#### PESTLE Analysis :

The PESTLE Analysis for David Jones Limited is given below:

Political	Economical
1.Laws and regulations enforced by the	1.Change in spending habits of consumers
government against the misuse of market	
power by the market leaders	
Social	Technological
1.David Jones provides financial aid to projects	1.Technology up gradation leading to
that centre on the physical well-being and	customers shopping online
health of Australian women and children	2.Opening up of next generation stores
2.David Jones supports the Look Good Feel	3.Ethical consumerism - determines sales
Better charitable organisation that helps	
cancer affected people	
3.David Jones supports research to improve	
cancer for children and young	
Legal	Environmental

1.Legal actions of ACCC against the company in	1.Use of sustainable products and practices
relation to price wars	
2.Legal actions of ACCC against the company in	
misrepresentation of safety of products	
3.Legal actions of ACCC against the company in	
relation to bullying of suppliers	

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