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# TATA CONSULTANCY SERVICES (TCS) SWOT & PESTLE ANALYSIS

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**Company Name :** Tata Consultancy Services (TCS)

**Company Sector :** Technology Services, Outsourcing and Consulting Services

Operating Geography: Asia, India, Global

#### About the Company:

Tata Consultancy Services (TCS), founded in 1968, is an Indian multinational company, specializing in Information Technology and consulting services and solutions. The company is headquartered in Mumbai, India and has over 448,000 associates in around 46 countries. The company provides services like IT services, business solutions and digital solutions. These include e-business, engineering, management services, architecture and technology consulting, application development and maintenance, security and infrastructure development. Customers for the company range from the finance, banking and insurance industries to telecommunication and retail. The company has emerged to be the world's biggest IT services provider. The company crossed Accenture on 8 October 2020 to become the world's most-valuable IT company with a market cap of \$144.73 billion. Valult.com has ranked the Indian IT tycoon, #11 on its "Best Consulting Firms for IT Operations Consulting" list. FinanceAsia has ranked TCS Overall Best Managed Technology Company in Asia on its Asia's Best Companies list. In April 2022, Tata Consultancy Services declared that it had become a partner with Microsoft Cloud for Financial Services. In order to help clients, innovate and reimagine their businesses to meet changing market, customer, and regulatory needs, TCS will combine its deep industry knowledge and experience as a leading transformation partner for BFSI clients with its Microsoft Cloud for Financial Services solutions and its large talent pool of Microsoft-certified consultants.

The USP of TCS lies in it being the second-most valuable brand in the IT services sector globally. TCS' mission statement reads, "To help customers achieve their business objectives by providing innovative, best-in-class consulting, IT solutions and services & to make it a joy for all stakeholders to work with us."

#### Revenue:

INR 195,772 crores - FY ended 31st March, 2022 (y-o-y growth of 16.8%)

INR 167,311 crores - FY ended 31st March, 2021



## SWOT Analysis:

The SWOT Analysis for Tata Consultancy Services (TCS) is given below:

Strengths	Weaknesses
1.Healthy Balance Sheet with Strong Financials	1.Major products absent, largely dependent on
2.Flagship company of reputed TATA group	services
3.Strong dominance in domestic market	2.Largely dependent on North American and
4.Comprehensive business portfolio with end-	European markets
to-end technology service offerings	3.IT integration across industries to drive
5.Impressive client base with several Fortune	growth
500 clients	
6.Increasing focus on innovation	
Opportunities	Threats
Opportunities  1.Business consulting has the potential to drive	Threats  1.Intense competition from domestic and
1.Business consulting has the potential to drive	1.Intense competition from domestic and
1.Business consulting has the potential to drive upstream growth	1.Intense competition from domestic and international players
1.Business consulting has the potential to drive upstream growth     2.Pursuing inorganic growth by acquisitions in	<ul><li>1.Intense competition from domestic and international players</li><li>2.Visa fees and legislations to impact the</li></ul>
1.Business consulting has the potential to drive upstream growth     2.Pursuing inorganic growth by acquisitions in strategic areas	<ul><li>1.Intense competition from domestic and international players</li><li>2.Visa fees and legislations to impact the operating model</li></ul>
1.Business consulting has the potential to drive upstream growth  2.Pursuing inorganic growth by acquisitions in strategic areas  3.IT integration across industries to drive	<ul><li>1.Intense competition from domestic and international players</li><li>2.Visa fees and legislations to impact the operating model</li><li>3.Brexit to impact projects in EU markets</li></ul>



### PESTLE Analysis:

The PESTLE Analysis for Tata Consultancy Services (TCS) is given below:

Political	Economical
1.Brexit to impact projects in UK and EU	1.Large workforce strength with higher
markets	compensation increasing operating costs.
2.Geo-political tensions may disrupt business	2.Tax benefit from extension of Special
	Economic Zone (SEZ) scheme
	3.Risk of currency volatility
Social	Technological
1.TATA group has a brand reputation and is	1.Needs to focus more on technology products
known for ethics and integrity which helps	and solutions than stay limited to services
TCS win business.	2.Digital five forces \u2013 "mobility, big data,
2.TCS is involved considerably in employee	social media, cloud computing and robotics" to
volunteer investments and IT education to	be the main growth driver
school students	
Legal	Environmental
1.Penalty from impending lawsuits will impact	1.TCS' strategy to build 'green' infrastructure
reputation	and energy efficient IT infrastructure
2.Legislations in US, UK, Australia and other	empowers its environmental sustainability
major markets for overseas workers	roadmap.

Please note that our free summary reports contain the SWOT and PESTLE table contents only. The complete report for **Tata Consultancy Services (TCS)** SWOT & PESTLE Analysis is a paid report at **15.53 U.S.D.** 



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