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## **KOREAN AIR SWOT & PESTLE ANALYSIS**

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Company Name : Korean Air

Company Sector : Aviation

Operating Geography : Incheon, Korea, Asia, Global

**About the Company :** Korean Airlines is the largest airline and flag carrier of South Korea based on fleet size, international destinations and international flights. The Korean airline is the largest airline of South Korea. It ranks amongst the leading 20 airlines of the world in terms of cargo as well as passengers. The airline operates mainly from the Incheon International Airport, Korea's primary international hub. The global headquarters are located in Seoul, South Korea with a satellite headquarter situated in Incheon.

The airline was started by the government of Korea in 1962 but in 1969 the company was suffering through the losses. The government decided to privatize the Korean airline. The Hanjin Group founded by Mr. Choong Hoon Cho took over the Korean Air on March 1, 1969. The global airline alliance which was formed in 2000 Korean Air is a founding member airline of SkyTeam. Korean Airline completed 50 years in the market in 2019. The company offers services in 44 countries, 125 destinations and has a Fleet size is of 169 (as of July 2019).

#### **Revenue :**

US\$ 11,645 million FY ending 31st March 2019 US\$10,814 million - FY ending 31st March 2018



#### SWOT Analysis :

The SWOT Analysis for Korean Air is given below:

Strengths	Weaknesses
1.Strong global presence with various	1.Scandal and wrongdoing by Cho's family may
international bases and also enjoys a robust	erode brand trust
brand reputation	2.Korean Air is involved in various legal
2.Korean Air expanded its baggage notification	proceedings and lawsuits
services	
3.High quality of services offered to passenger	
and freight segments	
4.The airline operates a broad range of	
business segments	
Opportunities	Threats
1.Expand and grab larger market share	1.Increasing competition in Korean aviation
through acquisitions	from LCC segment
2.Improve infrastructure and equipment while	
adopting new and advanced technologies	
3.Growing tourism in Korea creates	
opportunity to expand operations	



#### **PESTLE Analysis :**

The PESTLE Analysis for Korean Air is given below:

Political	Economical
1.On-going trade war between Japan and	1.Fluctuations in exchange rates creates
South Korea increasing trade tensions	transactional losses for international
	companies
	2.Increasing fuel prices negatively impacts
	aviation sector
Social	Technological
1.Consumers demand increased cybersecurity	1.Increased IoT transformation in the aviation
and protection for their personal data	industry
2.Korea has become an attractive tourist spot	2.Air maintenance defect analysis system is
due to 'BTS Effect'	essential in aviation business
Legal	Environmental
1.Major amendments in 3 of South Korea's	1.Increased pressure on airlines to reduce
data privacy laws	carbon footprint and promote SDGs
	2.Many airlines are adopting 'Sustainable
	Aviation Fuel' for their operations

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