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COLES GROUP LIMITED SWOT & PESTLE ANALYSIS

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Company Name : Coles Group Limited

Company Sector : Retail

Operating Geography : Australia

About the Company : Founded in 1914 by George Coles, Coles has grown large to be one of the largest Australian supermarket chains. The company's headquarters are located in Hawthorn East, Victoria, Australia. It operates mostly in the form of retail and departmental stores helping Australians buy products which are even cheaper than 2009 prices. The company was listed as a public company on the Australian Stock Exchange as an independent company in 2018. It was earlier owned by the conglomerate Wesfarmers. The company includes the subdivisions of Coles Supermarkets, Coles Online, Coles Express, Coles' liquor division and Coles' financial division. The current business of the company is thus diversified; starting from retail products of food and liquor on one hand to online selling of products and services like insurances on the other. In 2020, the company was voted amongst the "Top 30 food retail stores worldwide to visit in 2020" The mission statement of Coles is to fulfill 'The Coles way', which aims "To give the people of Australia a shop they trust, delivering quality, service and value." The Coles vision is to 'become the most trusted retailer in Australia and grow long-term shareholder value'. It has a workforce of more than 112,298 team members as of early 2019.

Revenue :

A\$ 37,408 million – FY ending June 2020 A\$ 38,176 million – FY ending June 2019



SWOT Analysis :

The SWOT Analysis for Coles Group Limited is given below:

Strengths	Weaknesses
1.2nd largest player in the Grocery sector of	1.Persistent problems from the suppliers
Australia	2.Management lack of focus on hardware
2.Consumables sold in Coles departmental and	segment
convenient stores are indigenous in nature	
3.Strong focus on technology driving efficiency	
in operations	
4.Sustainability and environmentally friendly	
business outlook with effective CSR	
business outlook with effective CSR Opportunities	Threats
	Threats 1.Legal and political regulations
Opportunities	
Opportunities 1.Private label strategy to drive growth	1.Legal and political regulations
Opportunities 1.Private label strategy to drive growth 2.Insurance and finance sector opportunities	1.Legal and political regulations 2.Competitor threats in the established sector
Opportunities 1.Private label strategy to drive growth 2.Insurance and finance sector opportunities to pull upon	1.Legal and political regulations2.Competitor threats in the established sector3.Threat of identification of Coles as a brand



PESTLE Analysis :

The PESTLE Analysis for Coles Group Limited is given below:

Political	Economical
1.Government regulations against the	1.Low spending Australian customers.
duopolistic nature of the market.	2.Bargaining Power of Suppliers have reduced
	drastically.
Social	Technological
1.Coles has received the Fairtrade Retail Chain	1.Increased use of Internet by Coles'
of the Year.	customers.
2.Initiatives to address the issue of food	2.Contactless payment and self-check-out
insecurity.	facilities
3.Coles help to improve cancer care for	3.Use of Cloud Infrastructure
children and young.	4.Three-Pronged approach towards
	information management.
Legal	Environmental
1.Legal actions of ACCC against Coles.	1.Use of sustainable products.
2.Call for strict mandatory codes by NFF.	2.Eco-Friendly supermarkets.

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