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XPO LOGISTICS SWOT & PESTLE ANALYSIS

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Company Name: XPO Logistics

Company Sector : Logistics and Transport

Operating Geography: United States, North America, Global

About the Company: XPO Logistics is an American multinational contract logistics and transportation company. The company operates in 30 countries and manages supply chains for 50,000 customers with addition of 69 of the Fortune 100. The XPO Logistics is headquartered in Greenwich, United States. The company leverages the talent of 100,000 employees working around the world. In 2011 Bradley Jacobs, an American businessman obtained Express-1 Expedited Solution, Inc. and became it's chairman and CEO. Later the company started acquiring other companies in the transportation and logistics sector and changed its name to XPO Logistics – a reference to Express-1's AMEX ticker symbol. The company runs in two segments: transportation and contract logistics. Transportation segment includes freight brokerage which joins independent road carriers with companies that need to transfer materials, parts, or finished goods. The company combines railroad and truck transportation. It organizes the home delivery of heavy goods in different countries and continents. Contract logistics services includes E-commerce, warehousing and distribution, management of returned goods, cold chain and supply optimization. The company has sealed a slew of acquisitions to make foray into a variety of sectors such as technology, retail/e-commerce and aerospace. The 2020 awards have recognized XPO as a top-tier provider of multi-regional less-than-truckload service, value added warehousing and distribution, transportation management solutions.

XPO Logistics' unique selling proposition lies in it being the second largest third-party contract logistics provider globally. The company's mission statement reads, "People, technology, assets and expertise that work together around the globe to help our customers succeed."

Revenue:

US \$16,648 billion - FY ending 31st March 2019 (Y-O-Y growth of (negative) -3.65%)

US \$17,279 billion - FY ending 31st December 2018



SWOT Analysis:

The SWOT Analysis for XPO Logistics is given below:

Strengths	Weaknesses
1.Largest service provider of last mile delivery	1.Allegations of exploitation of workforce
and logistics in North America	2.Poor track record in adherence to safety
2.One of the largest contract-based logistics	protocols
facilitators, freight brokerage provider and	3.Desire to divest acquired businesses reflects
transportation across the globe	poor analysis
3.A reputed reverse logistics facilitator	4.Depreciating financials of the company
4.Strong presence as e-fulfillment facilitator in	
e-commerce sector in North America and	
Europe	
5.Disruptive usage of technology in	
modernizing supply chain	
Opportunities	Threats
1.Demand in the delivery of groceries in E-	1.High competition due to fragmented nature
commerce	of business
2.Demand of supply chain facilitators in	2.Withdrawal of the plan of disinvestment due
healthcare and pharma sectors	to Covid-19
3.Scope of driverless last mile delivery	3.Large e-commerce platforms launching their
transportation	own transportation and logistics initiatives
	4.Periodic shortage of drivers in the
	transportation business



PESTLE Analysis:

The PESTLE Analysis for XPO Logistics is given below:

Political	Economical
1.Imposition of tariff on imported goods in US	1.Impact of fuel prices on the transportation
and EU affecting global forwarding business	business
2.Impact of Brexit on the business of logistics	2.Uncertainty of demand due to Covid-19
and transportation	
Social	Technological
1.The driving force of seasonal demands in last	1.Implementation of cloud computing and
mile delivery business	technology in logistics and warehousing
2.Rising popularity of e-commerce as shopping	2.Importance of digital connectivity in last mile
medium	delivery business
Legal	Environmental
1.Requirement to adhere to safety and	1.Impact of operations due to exposure to
environmental regulatory compliances in the	harsh weather conditions in transportation
logistics business	2.Launch of environment friendly fleet to
2.Adherence to various regulations related	reverse the damage in environment due to
independent contractors and international	transportation
cargo transports	

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