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AUTOZONE INC. SWOT & PESTLE ANALYSIS

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Company Name: AutoZone Inc.

Company Sector: Automobile

Operating Geography: United States, North America

About the Company: AutoZone, Inc., headquartered in Memphis, Tennessee, is an American retailer of aftermarket automotive parts and accessories. The company was formerly known as Auto Shack and was a part of Memphis-based wholesale grocer Malone & Hyde. In Forrest City, Arkansas, on July 4, 1979, the first store opened. AutoZone took over from Auto Shack in 1987. AutoZone's private label lead-acid automobile battery brands include Valucraft, Duralast, and Duralast Gold. AGM batteries are part of the Duralast Platinum series. Duralast tools, which come with a lifetime warranty, are also offered at AutoZone. AutoZone's 6,000+ retail stores in the United States, Mexico, and Brazil stock a wide range of aftermarket and OEM components. AutoZone stores are all owned by the company. On June 8, 2021, AutoZone held a virtual AutoZone Vendor Partner Summit to honour 17 of its finest vendors. The awards recognise businesses that have outperformed the competition and displayed a strong commitment to

AutoZone's Unique Selling Point or USP lies in it being the nation's leading retailer and distributor of automotive replacement parts and accessories. AutoZone's mission statement reads, "To put the customer first and provide car repair and maintenance advice that is trustworthy".

Revenue:

\$ 12631.97 million – FY ending 31st August 2020

customer satisfaction in the previous year.

\$ 11863.75 million – FY ending 31st August 2019



SWOT Analysis:

The SWOT Analysis for AutoZone Inc. is given below:

Strengths	Weaknesses
1. Wide geographic presence alongside a	1.It is only present in America, with heavy
substantive digital footprint	dependence on the United States.
2. Highly skilled and trained workforce who	
provide valuable consultation alongside a host	
of free services offered by the firm.	
3. Sells ALLDATA brand automotive diagnostic	
and repair software.	
4. A diversified product portfolio and high	
customer satisfaction.	
Opportunities	Threats
1. The business is seasonal in nature. Sales is	1.
decreased due to rainy or mild weather	
conditions.	
2. Technological advances such as electric	
vehicles which has a lower maintenance cost	
and has fewer, long lasting parts.	
3. Rising energy prices causes customers to	
defer purchases of certain products as a	
significant proportion of their income is used	
to pay for gasoline and other energy costs.	
4. The aftermarket auto parts industry is a	
highly competitive market.	
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PESTLE Analysis:

The PESTLE Analysis for AutoZone Inc. is given below:

Political	Economical
1.The newly elected president of United States	1. Due to the current recessionary situation,
is in favour of electric cars, which has 26% low	the demand for new car reduces and people
maintenance costs.	prefer using old cars which require frequent
	maintenance.
	2. China-US trade war
Social	Technological
1. Due to the lockdown and the work from	1. Use of hub network, supply chain and
home culture, people have decreased their	logistics management techniques for stock
vehicle miles travelled.	management.
2. Covid-19 has led to an increase in demand	2. Technological advancements in the
for DIY(Do-It-Yourself) projects.	automotive industry have led to parts lasting
	longer and cars requiring less maintenance.
Legal	Environmental
1. Restrictions imposed by the government and	1. The company is dedicated towards
vehicle manufactures on access of repair	protecting the environment and believes in
information, telematics and diagnostic tools.	recycling.
2. AutoZone has taken initiatives like The	2. The company has undertaken ecofriendly
Workplace Security Verification, The Global	initiatives like The Gap Analysis
Security Verification to ensure legal and	
national laws are complied with.	

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